Application Note 0038



Experts in what we do.

Downloading an Apollo Series into PATGuard 3 (USB Lead)

The following document is intended to be a troubleshooting guide to ensure you are downloading your Apollo in the correct manner. Please check all aspects of this before contacting the technical support helpline.

- 1) Please register your Apollo to receive an additional 12 months warranty plus full access to Product Support. You can do this at www.seaward.co.uk/warranty24 or by completing the form in the "Care and Support" card and returning by post.
- 2) Please ensure your Apollo has the latest firmware installed, to do this please see the following link: <u>www.seaward.co.uk/apollo-series-firmware</u>
- 3) On the Apollo "Home Page" select menu/options, function key "F4".
- 4) In the menu select "Download" by using the arrow keys or selecting, key number "5".
- 5) In the "Download from Apollo" field select "To PATGuard", using the arrow keys to select from the dropdown menu.
- In the "using:-" field select " I USB-PC cable".
- **7)** Add or alter the filename in the "Filename" field.
- 8) Connect the USB lead between the PC and Apollo
- 9) You now have a choice of either downloading all data "F4"

ALL

or filtering by selecting "F2".



Note: If filtering the data, select the filters you wish to apply using the arrow keys and press accept "F4".

- 10) The download is complete after the blue bar reaches 100% and the file appears in an additional Apollo drive (for example Apollo E:) that will now appear on your PC. This can be viewed using "Windows Explorer".
- 11) Open PATGuard 3 on your PC. If you already have a database open you are ready to download, if not, you will need to either open a file (database) or create a new database.







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12) In an open PATGuard 3 database select "Instruments" and then "Add a Test Instrument" using the icon – select your instrument name using the dropdown and enter the instrument serial number.

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13) Select "Data Transfer" and "Download from Tester", if you receive a message "Error: Unable to detect an available com port", click to accept.

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14) Select your instrument from the dropdown box and browse for the *.gar file in the Apollo drive. Select "open", then "OK" and your downloaded data should appear in the PATGuard 3 database.