

RSE300, RSE600 Thermal Imagers

Users Manual

LIMITED WARRANTY AND LIMITATION OF LIABILITY

Each Fluke product is warranted to be free from defects in material and workmanship under normal use and service. The warranty period is two years and begins on the date of shipment. Parts, product repairs, and services are warranted for 90 days. This warranty extends only to the original buyer or end-user customer of a Fluke authorized reseller, and does not apply to fuses, disposable batteries, or to any product which, in Fluke's opinion, has been misused, altered, neglected, contaminated, or damaged by accident or abnormal conditions of operation or handling. Fluke warrants that software will operate substantially in accordance with its functional specifications for 90 days and that it has been properly recorded on non-defective media. Fluke does not warrant that software will be error free or operate without interruption.

Fluke authorized resellers shall extend this warranty on new and unused products to end-user customers only but have no authority to extend a greater or different warranty on behalf of Fluke. Warranty support is available only if product is purchased through a Fluke authorized sales outlet or Buyer has paid the applicable international price. Fluke reserves the right to invoice Buyer for importation costs of repair/replacement parts when product purchased in one country is submitted for repair in another country.

Fluke's warranty obligation is limited, at Fluke's option, to refund of the purchase price, free of charge repair, or replacement of a defective product which is returned to a Fluke authorized service center within the warranty period.

To obtain warranty service, contact your nearest Fluke authorized service center to obtain return authorization information, then send the product to that service center, with a description of the difficulty, postage and insurance prepaid (FOB Destination). Fluke assumes no risk for damage in transit. Following warranty repair, the product will be returned to Buyer, transportation prepaid (FOB Destination). If Fluke determines that failure was caused by neglect, misuse, contamination, alteration, accident, or abnormal condition of operation or handling, including overvoltage failures caused by use outside the product's specified rating, or normal wear and tear of mechanical components, Fluke will provide an estimate of repair costs and obtain authorization before commencing the work. Following repair, the product will be returned to the Buyer transportation prepaid and the Buyer will be billed for the repair and return transportation charges (FOB Shipping Point).

THIS WARRANTY IS BUYER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. FLUKE SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, INCLUDING LOSS OF DATA, ARISING FROM ANY CAUSE OR THEORY.

Since some countries or states do not allow limitation of the term of an implied warranty, or exclusion or limitation of incidental or consequential damages, the limitations and exclusions of this warranty may not apply to every buyer. If any provision of this Warranty is held invalid or unenforceable by a court or other decision-maker of competent jurisdiction, such holding will not affect the validity or enforceability of any other provision.

Fluke Corporation	Fluke Europe B.V.	ООО «Флюк СИАЙЭС»
P.O. Box 9090	P.O. Box 1186	125167, г. Москва,
Everett, WA 98206-9090	5602 BD Eindhoven	Ленинградский проспект дом 37,
U.S.A.	The Netherlands	корпус 9, подъезд 4, 1 этаж

11/99

Table of Contents

Title

Page

Introduction	1
How to Contact Fluke	1
Safety Information	1
Product Familiarization	3
Features	3
LED Indicator	4
Operation	4
SmartView Software	5
Download SmartView Software	5
Download Firmware	6
Enable the Radio	6
Accessories	7
Optional Lenses	7
Maintenance	8
Clean the Case	8
Lens Care	8
Radio Frequency Data	8
Specifications	8

Introduction

The RSE300 and RSE600 Thermal Imagers (the Product or Imager) are stationary, infrared imaging cameras for use in many applications. These applications include equipment troubleshooting, preventive and predictive maintenance, building diagnostics, and research and development.

The Imager can stream live infrared and IR-Fusion technology video to a PC that has SmartView[®] software installed or to the Fluke Connect app (where available). SmartView is a high-performance, professional software suite for quality analysis and reporting. The Imager also works with MATLAB[®] and LabVIEW[®].

How to Contact Fluke

To contact Fluke, call one of the following telephone numbers:

- USA: 1-800-760-4523
- Canada: 1-800-36-FLUKE (1-800-363-5853)
- Europe: +31 402-675-200
- Japan: +81-3-6714-3114
- Singapore: +65-6799-5566
- Brazil: +55-11-3530-8901
- Anywhere in the world: +1-425-446-5500

Or, visit Fluke's website at <u>www.fluke.com</u>.

To register your product, visit http://register.fluke.com.

To view, print, or download the latest manual or manual supplement, visit <u>http://us.fluke.com/usen/support/manuals</u>.

To request a printed manual, visit www.fluke.com/productinfo.

Safety Information

A **Warning** identifies hazardous conditions and procedures that are dangerous to the user. A **Caution** identifies conditions and procedures that can cause damage to the Product or the equipment under test.

▲▲ Warning

To prevent possible electrical shock, fire, or personal injury and for safe operation of the Product:

- Read all safety information before you use the Product.
- Carefully read all instructions.
- Do not alter the Product and use only as specified, or the protection supplied by the Product can be compromised.
- Do not use the Product if it operates incorrectly.
- Do not use the Product if it is altered or damaged.
- Disable the Product if it is damaged.

- See emissivity information for actual temperatures. Reflective objects result in lower than actual temperature measurements. These objects pose a burn hazard.
- Use only the external mains power supply included with the Product.
- Do not put metal objects into connectors.
- Use only specified replacement parts.
- Have an approved technician repair the Product.

▲ Caution

Storage and/or continual operation of the Imager in extreme ambient temperature conditions can result in temporary interruption of operation. If this occurs, let the Imager stabilize (cool down or warm up) before you resume operation.

Table 1 is a list of symbols that can be used on the Product or in this manual.

Table 1. Sy	mbols
-------------	-------

Symbol	Description
Ĩ	Consult user documentation.
♪	WARNING. RISK OF DANGER.
Δ	WARNING. HAZARDOUS VOLTAGE. Risk of electric shock.
CE	Conforms to European Union directives.
€ C Bus	Certified by CSA Group to North American safety standards.
Ø	Conforms to relevant Australian Safety and EMC standards.
<u>s</u>	Conforms to relevant South Korean EMC standards.
X	This product complies with the WEEE Directive marking requirements. The affixed label indicates that you must not discard this electrical/electronic product in domestic household waste. Product Category: With reference to the equipment types in the WEEE Directive Annex I, this product is classed as category 9 "Monitoring and Control Instrumentation" product. Do not dispose of this product as unsorted municipal waste.

Product Familiarization

Features

Table 2 lists the features of the Product.



Table 2. Features

LED Indicator

Table 3 explains what the colors on the LED indicator means.

Table 3. LED Indicator Light Colors

Color	Description	Action
Blinking red	The Product is warming up. Or There is no ethernet connection.	Wait for the Product to warm up. Or Connect the RJ45 connector end of the ethernet cable to the ethernet switch and the M12 connector end to the Product.
Solid red	Indicates an error.	Contact Fluke. See How to Contact Fluke.
Solid green	The Product is warmed-up.	Use the Product.
Solid yellow	The internal temperature of the Product is above the top threshold value.	Move the Product to a cool location.
Blinking yellow	The shutter is closed	NA

Operation

The Imager and SmartView need a stable network connection to work properly. Set up your network without interference from other systems. Do not connect the Imager to a Virtual Private Network (VPN). SmartView is a data-intensive application. Use of other data-intensive applications (streaming audio or video) on the PC or the same network system can cause loss of data.

Note

All thermal imagers need sufficient warm-up time for accurate temperature measurements and best image quality. Warm-up time can vary by model and environmental conditions. Although most imagers are fully warmed up in 3 minutes to 5 minutes, wait a minimum of 10 minutes for the most accurate temperature measurement. When you move an imager between environments with large differences in ambient temperature, allow for additional adjustment time.

To use the Product (See Figure 1):

- 1. Attach the antenna.
- 2. Stabilize the Product either on a flat surface or a tripod.
- 3. Connect the RJ45 connector end of the ethernet cable to the ethernet jack on the PC.
- 4. Connect the M12 connector end of the ethernet cable to the Product.
- 5. Connect the ac plug of the M16 DC power cable (15 V dc) to a power outlet and the M16 connector to the Product.
- 6. Wait for the Product to warm up and the LED indicator to show solid green.
- 7. Remove the lens cover.
- 8. Use SmartView to focus the image.



Figure 1. Product Setup

SmartView Software

SmartView software for a PC is available to use with the Imager and contains features to analyze images, organize data and information, and make professional reports.

Use SmartView software to:

- Focus the Imager.
- Record IR and IR-Fusion image and video files.
- Review IR-PhotoNotes, audio, and text annotations.
- Export IR and visible images.
- Edit .is2 image files and .is3 video files.
- Update the firmware for new Imager features.

Download SmartView Software

To download SmartView Software:

- Go to <u>www.fluke.com/smartviewdownload</u>. The software automatically downloads to the PC.
- 2. On the PC, follow the instructions to install SmartView software. (Administrator privileges are required for the installation.)
- 3. Restart the PC when installation is complete.

Download Firmware

Download the latest version of the firmware to the Product to use with the SmartView.

- 1. Connect the PC to the ethernet jack.
- 2. On the PC, open SmartView software.
- 3. Connect the RJ45 connector end of the ethernet cable to the ethernet jack on the PC.
- 4. Connect the M12 connector end of the ethernet cable to the Product.

SmartView software recognizes the connection with the Imager and <u>software</u> appears on the SmartView software toolbar menu.

5. On the PC, select **Yes** if prompted to download a firmware update file onto the PC.

The Imager restarts and completes the firmware update.

Enable the Radio

In countries with laws and regulations that permit wireless communications, wireless communication protocols are available to expand the capabilities of the Imager. All Imagers ship from the factory with the radios disabled.

To enable the radio:

- 1. On the PC, go to http://fluke.com/register/ti.
- 2. On the website:
 - a. Select a language from the drop down box.
 - b. Enter your information and the serial number of the Imager. The serial number is case sensitive.
 - c. Click Submit.

If the radio is authorized in your country, an authorization code appears on the web page.

Note

If the radio is not yet authorized in your country, Fluke will contact you when the radio is authorized for use in your country.

- 3. In SmartView:
 - a. Type in the authorization code from the website and select **Enter**. (The authorization code is not case sensitive.)

A message appears in SmartView that shows the wireless communication is enabled.

If a message appears that says the authorization code is invalid:

- Make sure you entered the correct serial number from the Imager into the website.
- Make sure you entered the correct authorization code from the website into SmartView.
- b. Select Ok.

Accessories

Table 4 is a list of the accessories available for the Imager.

Model	Description	PN
Contact Fluke	Tripod/Accessory Stand	Contact Fluke
BOOK-ITP	Introduction to Thermography Principles	3413459
FLK-0.75X-WIDE-LENS	Wide-Angle Infrared Smart Lens	4961174
FLK-2X-LENS	2X Telephoto Infrared Smart Lens	4961163
FLK-4X-LENS	4X Telephoto Infrared Smart Lens	4961188
FLK-MACRO-LENS	Macro Infrared Smart Lens	4961195

Optional Lenses

Use optional telephoto and wide-angle lenses for more applications of infrared inspection work. Figure 2 shows how to install a lens.



Figure 2. Optional Lens Installation

Maintenance

Cleaning and lens care are the only maintenance required to the Product.

Clean the Case

Clean the case with a damp cloth and a weak soap solution. Do not use abrasives, isopropyl alcohol, or solvents to clean the case.

Lens Care

▲ Caution

To prevent damage to the infrared lens:

- Carefully clean the infrared lens. The lens has a delicate anti-reflective coating.
- Do not clean the lens too vigorously because this can damage the anti-reflective coating.

To clean the lens:

- 1. Use a pressurized can of air or a dry nitrogen-ion gun, if available, to blow off the particulates from the lens surface.
- 2. Soak a lint-free cloth in a commercial lens cleaning liquid that contains alcohol, ethyl alcohol, or isopropyl alcohol.

▲ Caution

To prevent damage to the case, do not get the alcohol on the case.

- 3. Squeeze the cloth to remove excess liquid.
- 4. Wipe the lens surface in one circular motion and discard the cloth.
- 5. If needed, repeat with a new lint-free cloth.

Radio Frequency Data

To view the Radio Frequency Data Class B Instruction Sheet, visit <u>http://us.fluke.com/usen/support/manuals</u> and search for 4409209.

Specifications

Temperature	
Operating	10 °C to +50 °C (+14 °F to +122 °F)
Storage	20 °C to +50 °C (-4 °F to +122 °F)
Relative Humidity	10 % to 95 % non-condensing
Altitude	
Operating	
Storage	12 000 m
Power	
Vibration	
Shock	50 G, 6 ms, 3 axis, IEC 60068-2-27
Size (H x W x L)	
	(3.25 in x 3.25 in x 6.0 in)

Weight	1.04 kg (2.3 lb)
Enclosure Rating	IP67
Safety	IEC 61010-1
Wireless Radio	
Frequency	2412 MHz to 2462 MHz
Output Power	<<100 mW
Electromagnetic Cor	npatibility (EMC)
International	IEC 61326-1: Industrial Electromagnetic Environment
	CISPR 11: Group 1, Class A
Group 1: Equipme internal function o	nt has intentionally generated and/or uses conductively-coupled radio frequency energy that is necessary for the f the equipment itself.
Class A: Equipme supply network the compatibility in oth	nt is suitable for use in all establishments other than domestic and those directly connected to a low-voltage power at supplies buildings used for domestic purposes. There may be potential difficulties in ensuring electromagnetic ner environments due to conducted and radiated disturbances.
Caution: This equi such environment	pment is not intended for use in residential environments and may not provide adequate protection to radio reception in s.
Korea (KCC)	Class A Equipment (Industrial Broadcasting & Communication Equipment)

Class A: Equipment meets requirements for industrial electromagnetic wave equipment and the seller or user should take notice of it. This equipment is intended for use in business environments and not to be used in homes.